

**BUREAU OF INDIAN STANDARDS**  
**REGISTRATION DEPARTMENT**

**Our Ref: Registration/14:3**

13 January 2022

**Subject: Setting up a helpdesk-cum-call center at BIS Headquarters**

At the outset, we wish our stakeholders a very happy and prosperous new year 2022!

We are pleased to inform you that a helpdesk cum call center has been setup exclusively for CRS activities at BIS Headquarters. The helpdesk can be contacted at the following numbers-

- i. +91 7669089324
- ii. +91 7669089325

The helpdesk cum call center will operate on all weekdays (except gazette holidays) from IST 09 00 h to 13 00 h and 13 30 h to 17 30 h. In addition to the aforementioned numbers, the existing number +91 011 23230856 will also be operational. You are requested to take up your queries/concerns with the helpdesk for redressal please.

Circulated for the information of all concerned.

Sd/-

(Koushik Dutta)  
Scientist-E & Head  
Registration Department